Test Cases – Sany3e.net

## Test Case ID: TC-CUST-01

Title: Browse craftsmen by category

Precondition: User is on the home page

* Steps:

1. Navigate to the 'Categories' section
2. Click on a category (e.g., Carpenter)

Expected Result: List of craftsmen under the selected category is displayed

## Test Case ID: TC-CUST-02

Title: View craftsman's profile

Precondition: User has searched or browsed to a craftsman listing

* Steps:

1. Click on a craftsman's name or profile picture

Expected Result: Craftsman's profile page is shown with work details, photos, and ratings

## Test Case ID: TC-CUST-03

Title: View craftsman's contact number

Precondition: User is on a craftsman's profile page

* Steps:

1. Scroll to the contact information section

Expected Result: Craftsman's phone number is visible

## Test Case ID: TC-CUST-04

Title: Contact worker via phone or WhatsApp

Precondition: User is on a craftsman's profile page

* Steps:

1. Click on 'Call' or 'WhatsApp' button

Expected Result: Phone dialer or WhatsApp opens with the craftsman's number

## Test Case ID: TC-CUST-05

Title: Filter workers by location

Precondition: User is on the search or listing page

* Steps:

1. Click on filter icon
2. Select a location from the filter options
3. Apply the filter

Expected Result: Only craftsmen from the selected location are shown

## Test Case ID: TC-CUST-06

Title: View worker's photo

Precondition: User is on craftsman profile page

* Steps:

1. Navigate to a craftsman's profile

Expected Result: Profile photo is clearly displayed

## Test Case ID: TC-CUST-07

Title: Search for craftsman by name

Precondition: User is on the home page

* Steps:

1. Enter a name in the search bar
2. Click search

Expected Result: Matching craftsman profiles are shown

## Test Case ID: TC-CUST-08

Title: Attempt contact with no internet

Precondition: User is offline and on a profile page

* Steps:

1. Tap WhatsApp button

Expected Result: App shows error message: No internet connection

## Test Case ID: TC-CUST-09

Title: Open craftsman’s image gallery

Precondition: User is on profile page with multiple photos

* Steps:

1. Click on gallery/photos section

Expected Result: Gallery opens and allows browsing photos

## Test Case ID: TC-CUST-10

Title: Sort craftsmen by rating

Precondition: User is on craftsman list page

* Steps:

1. Click sort options
2. Choose 'Rating: High to Low'

Expected Result: Craftsmen are sorted by rating

## Test Case ID: TC-CUST-11

Title: Sort craftsmen by distance

Precondition: Location is enabled on device

* Steps:

1. Click sort options
2. Choose 'Nearest First'

Expected Result: List updates with closest workers first

## Test Case ID: TC-CUST-12

Title: View rating stars in profile

Precondition: User is viewing craftsman profile

* Steps:

1. Scroll to the rating section

Expected Result: Ratings shown with stars and number of reviews

## Test Case ID: TC-CUST-13

Title: View service description

Precondition: User is on craftsman profile page

* Steps:

1. Scroll to services section

Expected Result: List or paragraph describing services is shown

## Test Case ID: TC-CUST-14

Title: Retry loading profile on network failure

Precondition: User has unstable internet

* Steps:

1. Try opening profile
2. Click retry on error

Expected Result: Profile reloads after retry

## Test Case ID: TC-CUST-15

Title: Bookmark/save a craftsman

Precondition: User is logged in

* Steps:

1. Click save/bookmark icon on profile

Expected Result: Craftsman is saved to user's favorites

## Test Case ID: TC-CUST-16

Title: View saved craftsmen

Precondition: User has saved profiles before

* Steps:

1. Navigate to saved/bookmarked section

Expected Result: List of saved craftsmen appears

## Test Case ID: TC-CUST-17

Title: Share craftsman profile

Precondition: User is on profile page

* Steps:

1. Click share icon
2. Choose an app to share with

Expected Result: Profile link is shared via selected app

## Test Case ID: TC-CUST-18

Title: Get directions to craftsman

Precondition: Craftsman has location set

* Steps:

1. Click on map or direction button

Expected Result: Maps app opens with craftsman's location

## Test Case ID: TC-CUST-19

Title: View profile even if craftsman has no reviews

Precondition: User is on a new craftsman's profile

* Steps:

1. Open the profile

Expected Result: Profile opens without review section or with 'no reviews yet' text

## Test Case ID: TC-CUST-20

Title: See craftsman availability

Precondition: User is on profile page

* Steps:

1. Scroll to availability section

Expected Result: Available days/hours are displayed if provided

## Test Case ID: TC-CUST-21

Title: Use app in Arabic

Precondition: Device language is Arabic

* Steps:

1. Open the app

Expected Result: App content appears in Arabic

## Test Case ID: TC-CUST-22

Title: Use app in English

Precondition: Device language is English

* Steps:

1. Open the app

Expected Result: App content appears in English

## Test Case ID: TC-CUST-23

Title: Get confirmation before calling

Precondition: User clicks 'Call' button

* Steps:

1. Tap call button

Expected Result: Confirmation dialog appears before making the call

## Test Case ID: TC-CUST-24

Title: Report a craftsman

Precondition: User finds inappropriate profile

* Steps:

1. Click on report icon
2. Select reason
3. Submit report

Expected Result: Report is submitted successfully

## Test Case ID: TC-CUST-25

Title: See 'no results' message when search fails

Precondition: Search input does not match any worker

* Steps:

1. Enter unknown name
2. Search

Expected Result: 'No results found' message is shown

## Test Case ID: TC-WORK-01

Title: Create craftsman profile

Precondition: Worker is registered and logged in

* Steps:

1. Navigate to profile tab
2. Click 'Create Profile'
3. Fill in details
4. Click save

Expected Result: Profile is created and visible on the app

## Test Case ID: TC-WORK-02

Title: Upload work photos

Precondition: Worker is on profile edit screen

* Steps:

1. Click 'Add Photos'
2. Select images
3. Upload

Expected Result: Photos appear in profile gallery

## Test Case ID: TC-WORK-03

Title: Add contact number

Precondition: Worker is editing profile

* Steps:

1. Enter valid phone number
2. Save profile

Expected Result: Phone number is saved and displayed

## Test Case ID: TC-WORK-04

Title: Receive customer reviews

Precondition: At least one customer reviewed the worker

* Steps:

1. Login as worker
2. Go to profile

Expected Result: Ratings and comments are visible

## Test Case ID: TC-WORK-05

Title: Login as worker

Precondition: Worker is registered

* Steps:

1. Open app
2. Enter credentials
3. Tap Login

Expected Result: Worker is logged in successfully

## Test Case ID: TC-WORK-06

Title: Update service description

Precondition: Worker is logged in

* Steps:

1. Navigate to profile
2. Edit description
3. Save

Expected Result: Updated description is shown

## Test Case ID: TC-WORK-07

Title: Add multiple contact methods

Precondition: Worker is editing profile

* Steps:

1. Enter phone and WhatsApp
2. Save changes

Expected Result: Both contact methods are saved

## Test Case ID: TC-WORK-08

Title: Remove uploaded photo

Precondition: Worker has photos uploaded

* Steps:

1. Click on photo
2. Choose delete option

Expected Result: Photo is removed from gallery

## Test Case ID: TC-WORK-09

Title: Edit profile image

Precondition: Worker is on profile page

* Steps:

1. Tap profile image
2. Choose new photo
3. Upload

Expected Result: New profile image is shown

## Test Case ID: TC-WORK-10

Title: Receive rating notification

Precondition: Customer rates the worker

* Steps:

1. Customer submits rating

Expected Result: Worker receives notification

## Test Case ID: TC-WORK-11

Title: Change password

Precondition: Worker is logged in

* Steps:

1. Go to settings
2. Change password
3. Confirm

Expected Result: Password is updated successfully

## Test Case ID: TC-WORK-12

Title: Deactivate account

Precondition: Worker is logged in

* Steps:

1. Go to settings
2. Click deactivate
3. Confirm

Expected Result: Account is deactivated

## Test Case ID: TC-WORK-13

Title: Add working hours

Precondition: Worker is editing profile

* Steps:

1. Enter available hours
2. Save

Expected Result: Availability is saved and shown

## Test Case ID: TC-WORK-14

Title: Preview public profile

Precondition: Worker is editing profile

* Steps:

1. Click 'Preview Profile'

Expected Result: Profile opens as seen by customers

## Test Case ID: TC-WORK-15

Title: Receive job inquiries

Precondition: Customer contacts the worker

* Steps:

1. Wait for inquiry

Expected Result: Worker receives message/call notification

## Test Case ID: TC-WORK-16

Title: Reorder photo gallery

Precondition: Worker has multiple photos

* Steps:

1. Drag and rearrange photos

Expected Result: Order is updated on profile

## Test Case ID: TC-WORK-17

Title: Login fails with wrong password

Precondition: Worker enters incorrect password

* Steps:

1. Enter wrong password
2. Tap Login

Expected Result: Error message is shown

## Test Case ID: TC-WORK-18

Title: Add location info

Precondition: Worker is editing profile

* Steps:

1. Set location
2. Save profile

Expected Result: Location is shown in profile

## Test Case ID: TC-WORK-19

Title: Get warning on empty fields

Precondition: Worker tries saving empty profile

* Steps:

1. Leave mandatory fields empty
2. Click save

Expected Result: Validation errors appear

## Test Case ID: TC-WORK-20

Title: Receive admin approval status

Precondition: Worker submits profile

* Steps:

1. Submit profile

Expected Result: Message shows: Pending admin approval

## Test Case ID: TC-WORK-21

Title: See own rating summary

Precondition: Worker views profile

* Steps:

1. Go to profile
2. Tap rating section

Expected Result: Breakdown of ratings shown

## Test Case ID: TC-WORK-22

Title: Edit name and job title

Precondition: Worker is editing profile

* Steps:

1. Change name/title
2. Save

Expected Result: Profile updates with new info

## Test Case ID: TC-WORK-23

Title: Add short bio

Precondition: Worker wants to describe himself

* Steps:

1. Enter short bio in profile
2. Save

Expected Result: Bio appears on public profile

## Test Case ID: TC-WORK-24

Title: Upload profile without image

Precondition: Worker skips photo

* Steps:

1. Skip uploading image
2. Save profile

Expected Result: Default avatar is used

## Test Case ID: TC-WORK-25

Title: Delete account permanently

Precondition: Worker is logged in

* Steps:

1. Go to settings
2. Select delete account
3. Confirm

Expected Result: Account is removed from system

## Test Case ID: TC-ADM-01

Title: Review craftsman profile

Precondition: Craftsman submits profile for review

* Steps:

1. Login as admin
2. Navigate to pending profiles
3. Click on profile
4. Approve or reject

Expected Result: Profile is reviewed and status updated

## Test Case ID: TC-ADM-02

Title: See all pending profiles

Precondition: Admin is logged in

* Steps:

1. Go to dashboard
2. Open 'Pending Profiles'

Expected Result: List of all unapproved profiles shown

## Test Case ID: TC-ADM-03

Title: Approve a craftsman

Precondition: Profile is pending review

* Steps:

1. Open profile
2. Click 'Approve'

Expected Result: Profile becomes live on app

## Test Case ID: TC-ADM-04

Title: Reject a craftsman

Precondition: Profile violates rules

* Steps:

1. Open profile
2. Click 'Reject'
3. Provide reason

Expected Result: Profile is marked rejected

## Test Case ID: TC-ADM-05

Title: Provide user-friendly dashboard

Precondition: Admin opens dashboard

* Steps:

1. Login
2. Navigate interface

Expected Result: Dashboard is intuitive and responsive

## Test Case ID: TC-ADM-06

Title: Filter craftsmen by location

Precondition: Admin is on dashboard

* Steps:

1. Use filter tool
2. Select city/area

Expected Result: List updates by location

## Test Case ID: TC-ADM-07

Title: View craftsman statistics

Precondition: Admin is logged in

* Steps:

1. Go to 'Statistics' tab

Expected Result: Metrics like top rated, most active shown

## Test Case ID: TC-ADM-08

Title: Suspend craftsman profile

Precondition: Admin identifies inappropriate content

* Steps:

1. Open profile
2. Click suspend

Expected Result: Profile becomes inactive

## Test Case ID: TC-ADM-09

Title: Manage customer reports

Precondition: Customers report craftsmen

* Steps:

1. Open reports tab
2. Review reports
3. Take action

Expected Result: Reports are handled properly

## Test Case ID: TC-ADM-10

Title: Add categories or subcategories

Precondition: Admin wants to update taxonomy

* Steps:

1. Open categories manager
2. Add new category
3. Save

Expected Result: New category appears in the app